



Wilsona Gardens Mutual Water Company

17001 E Ave L
Lancaster, CA 93535

Matthew Cole
President

Clay Myers
Secretary

Matilde Fortiz-Velasquez
Treasurer

August 8, 2026

Community Member
Wilsona Gardens
Los Angeles County, CA 93535

Dear Neighbor,

I am writing to thank you for whatever role you may have had in the increased participation and interest that there has been within the community regarding the goings-on of the Wilsona Gardens Mutual Water Company. It has been wonderful to meet so many more of my neighbors, and to finally start building a true sense of community!

That being said, it is important to remember that the water company is, in fact, still a business, and, as such, there is a minimum level of decorum that must be maintained while you are conducting business with the water company.

At this time, our water company does not currently have any office location that is manned during business hours. This means that water company business must be handled over the telephone or through E-mail, or, for matters that you prefer to handle in-person, at our monthly Board Meetings. Please do not intrude upon the homes of any of the Board Members. Their homes are not places of business, and they cannot be expected to respond to your inquiries while at home enjoying their privacy.

Payment drop box locations are likewise unmanned by water company personnel. These boxes may be located at or near a Board Member's address, but it does not necessarily mean that anyone present there is a representative of the water company, and neither can they be required to address your concerns.

As your water company Board Members, we are all very happy to help, but there are boundaries that must be respected, and we will all be very grateful for your assistance in maintaining these professional boundaries.

Thank you!

Sincerely,

Matthew Cole
President
Wilsona Gardens Mutual Water Company